**COMPLAINT LETTERS:**

**You are Navneet of 65/NH Road, Bangalore. Recently you bought a home theatre consisting of a huge LCD screen and SONY speakers and woofers with onsite warranty from Selectronics Plaza, Kiddingtown, Bangalore – 55. The huge LCD as well as the woofers have been now found defective or substandard. Write a letter to the dealer giving details of the nature of the defects (discrepancies) and seek an immediate attempt from his side to do the needful.**

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| **65/NH Road Bangalore -33**  **12th November 2017**  **The Sales in Charge Selectronics Plaza Kiddingtown, Bangalore – 55**  **Subject: Request to replace/repair home theatre**  **Sir/Madam**  **This is to bring to your notice that the home theatre SN 7879, which I purchased from your showroom on 30 October 2015 with bill number RYE24/15, has just started malfunctioning. On the first day its performance was ground-breaking but before anyone of us knew, on the second day, its display went erratic and sound cracked. Although we have been trying your customer care, they hang up the phone after having made me stay on line for twenty minutes in the least.**  **It was with great expectations and trust that I chose your showroom about which I heard from advertisements and friends. Honestly speaking, I am greatly disappointed for having made a choice as yours. Kindly look into the matter personally and send your representatives to my residence on any date and at any time of your convenience at the earliest.**  **Yours truly Navneet Singh**  **Encl.:**   1. **Photocopy of Invoice** 2. **Photocopy of Warranty Card** |

**HOMEWORK**

1. **You have been shocked to see that many people take bath and wash their cattle in fresh-water canals meant for water treatment in Delhi. Write a letter of complaint to Mr. Manish Sisodia, the Deputy Chief Minister of Delhi about the contamination of water that flows into water-treating plants in Delhi. You are Aditya Vohra, 3 Blue Lane, Rohini West, Delhi – 22.**